

Guide to Download Statement of Account

Visit our page at <https://customerportal.iwk.com.my/> and log in using your credentials. If you haven't registered on the Customer Portal yet, please proceed with the registration.

Layari laman sesawang di <https://customerportal.iwk.com.my/> dan terus log masuk dengan kata laluan anda. Pastikan anda sudah berdaftar dalam Portal Pelanggan dan jika belum, sila teruskan dengan pendaftaran Portal Pelanggan.

Member Account

Sewerage No.	Nickname	Outstanding Amount	
[REDACTED]	cust	RM0.00	PAY BILL
[REDACTED]	Test Account 2	RM131.08	PAY BILL
[REDACTED]	[REDACTED]	RM20.00	PAY BILL
[REDACTED]	[REDACTED]	RM26.00	PAY BILL
[REDACTED]	[REDACTED]	RM0.00	PAY BILL

[View All Account](#) | [Add New Sewerage No.](#) | [Manage Sewerage No.](#)

1. Click 'View All Account' to be routed to 'Manage Sewerage Account' page
Klik pada 'View All Account' untuk dihalah ke halaman 'Manage Sewerage Account'

3

Sewerage No.	Nickname	Ownership	Amount	
[REDACTED]	Test Account 2	Other	RM131.08	PAY BILL

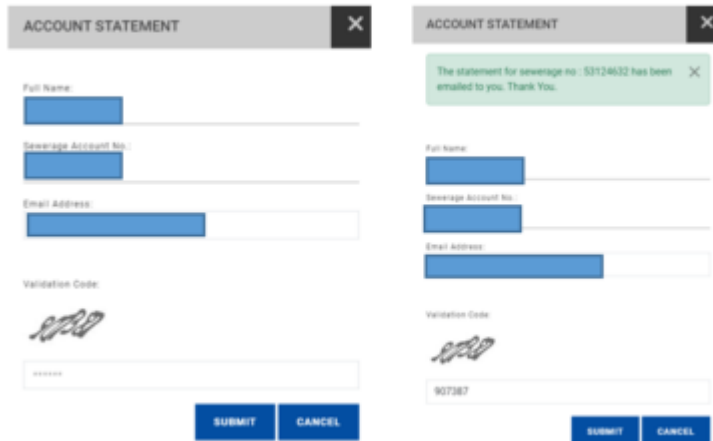
Account Statement Transaction History e-Bill Status

[REQUEST STATEMENT](#) [VIEW HISTORY](#) Not yet Register [SUBSCRIBE EBILL](#)

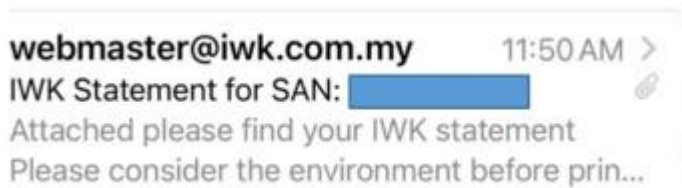
e-Bill registered Available

2. Click 'Request Statement'
Klik "Request Statement"

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2. Fill in your email address and the verification code
Isikan nombor akaun pembetulan anda dan klik 'CHECK ACCOUNT BALANCE'



3. Check your mailbox to retrieve the requested Statement of Accounts
Semak emel anda untuk muat turun Penyata Akaun

If you wish to maintain a record of your statements annually, we recommend downloading the statement each year and keeping your own record. The statements available in the Customer Portal are only for a 12-month period.

Jika anda ingin menyimpan rekod penyata anda setiap tahun, kami cadangkan untuk memuat turun penyata akaun anda setiap tahun dan menyimpan rekod sendiri. Penyata yang tersedia di Portal Pelanggan hanya bagi rekod 12 bulan sahaja.